

# Job Description

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## Lawn Technician

### Our Lawn Care Technicians Enjoy:

- Competitive hourly pay
- Lucrative commission opportunity
- Benefits Package: medical/dental/vision, prescription, 401(k) plan w/company match
- Paid holidays and vacation
- Training program for all new hires
- Ongoing training
- Career advancement - we promote from within & provide management training!

### The Ideal Lawn Care Technician Candidate Will Have:

- High school diploma/GED or 6 months to 1 year related experience and/or training in horticulture and/or customer service or equivalent combination of education and experience required
- License and/or certification as required by federal, state or local government Requires extensive local travel. Valid, permanent driver's license from state of residence
- Must be 21 years of age by date of hire.

### Position Overview

Provides service to residential or commercial customers by making timely lawn/landscape applications, diagnosing and correcting lawn/landscaping problems through service calls and other customer communications, and selling/up-selling services to new and/or existing customers, resulting in growth of the customer base.

This is an excellent opportunity for an energetic, self-motivated, and goal oriented individual. We pride ourselves on providing the right combination of training, motivation, and compensation to let you succeed both professionally and personally.

TruGreen is committed to providing personalized attention for our associates. We focus on developing our people by building proud, dynamic teams while helping associates reach their personal and professional goals. We continuously strive to make TruGreen an employer of choice and "a great place to work!"

### Responsibilities

1. Applies fertilizers and pesticides to lawns according to schedule, safety procedures, and label instructions.
2. Drives company vehicle to customer location.
3. Responds on a timely basis to customer requests for telephone and in-person service calls.
4. Completes required production forms and customer instructions.
5. Assists in sales to current customers through contact on route and telemarketing.
6. Measures the lawn of potential customers to provide them with an accurate cost of TruGreen's lawn care service.

7. Performs a daily three-minute, 360-degree inspection of truck and equipment before taking the vehicle out on the road and upon return.
8. Completes production reports, new sales forms, customer invoice forms, daily vehicle inspection report, and cancel/skip notices as required daily.
9. Maintains vehicle and equipment through cleanliness, safety, and general maintenance.
10. Assists in maintaining cleanliness of facility.

### **Job Requirements**

#### **Education and Experience Requirements**

- High school diploma/GED or 6 months to 1 year related experience and/or training in horticulture and/or customer service or equivalent combination of education and experience required
- License and/or certification as required by federal, state or local government
- Requires extensive local travel. Valid, permanent driver's license from state of residence and a clean driving record per company standards are required. Current liability auto insurance required. Must be 21 years of age by date of hire.

#### **Knowledge, Skills, and Abilities**

- Ability to read and interpret documents such as safety rules, operating and maintenance instruction, and procedure manuals. Ability to write routine reports and correspondence.
- Mathematical skills to calculate figures and amounts such as discounts, interest, commissions, proportions, percentages, area, circumference, and volume.
- Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form.
- Attention to detail
- Verbal and written communication skills
- Time management and organizational skills, including punctuality for on-time attendance

#### **Physical Demands & Working Conditions**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. An associate that is physically active, works indoors/outdoors, interacts with customers, and may be exposed to foreign substances (e.g., chemicals).

#### **Regularly required to:**

- Sit or stand
- Walk on uneven surfaces or climb stairs for an extended period of time
- Use hands and arms to handle, feel or reach
- Speak and hear
- Use vision abilities for close, distance, color, peripheral, depth and focus
- Lift up to 50 lbs. independently
- Push and pull equipment

#### **Occasionally required to:**

- Stoop, kneel, crouch or crawl

**Noise level**

- Moderate to loud

**Adverse Conditions**

- Subject to outdoor weather conditions which may include extreme cold, extreme heat or wet conditions
  - Subject to exposure to animals and insects
  - Regularly exposed to chemicals using appropriate safety equipment
  - Occasionally work near mechanical or moving parts
- TruGreen is committed to Diversity and Inclusion. We encourage diverse candidates to apply to this position.

We are an Equal Opportunity/Affirmative Action Employer - Minorities/Females/Protected Veterans/Individuals with Disabilities

To learn more copy and paste this URL into your browser: [http://www.eeoc.gov/employers/upload/poster\\_screen\\_reader\\_optimized.pdf](http://www.eeoc.gov/employers/upload/poster_screen_reader_optimized.pdf)

TruGreen performs pre-employment testing.

**Disclaimer**

The above statements are intended to describe the general nature and level of work being performed by associates assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.

By providing TruGreen with my cell phone number, I agree that TruGreen may call or text/SMS message me on that number using an automated telephone dialing system or prerecorded or artificial voice to discuss possible employment opportunities. I understand that providing my cell phone number is not required to inquire about or apply for employment with TruGreen or purchase TruGreen services and that I may revoke this permission at any time.

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